



*Hypnose  
am Eichenwald*

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## **Terms and Conditions**

### **1. Appointments**

Appointments for sessions may be scheduled in person, by telephone or per email. The date and time of the agreed upon appointment must then be confirmed by the client. Confirmation may be made in writing (email) or verbally (by telephone or in person). With the confirmation of an appointment the client accepts the terms and conditions of „Hypnose am Eichenwald“. The contract between „Hypnose am Eichenwald“ and the client becomes legally binding with the confirmation of the client.

### **2. Payment of Fees**

The confirmation of an appointment results in an obligation of payment for that session. The rate of fees on the date of confirmation is binding. Payment is to be made directly to „Hypnose am Eichenwald“. Payment may be made in cash at the end of a given session, or, by explicit and previous arrangement, may also be made by invoice and bank transfer within 10 days of the given session. A failure to pay in spite of repeated reminders (2) will result in delinquency procedures and will result in additional fees.

### **3. Cancellation by Client**

An appointment may be cancelled or postponed if necessary. Cancellation or postponement may be arranged by email, by telephone or in person. There is no obligation to pay if an appointment is cancelled more than 48 hours in advance of the scheduled appointment. Cancellation with less than 48 hours notice prior to the scheduled appointment will result in an obligation to pay, unless otherwise arranged and agreed upon. Failure to appear for a confirmed appointment without notification will result in the obligation to pay in full for the scheduled session.

### **4. Cancellation by „Hypnose am Eichenwald“**

„Hypnose am Eichenwald“ reserves the right to cancel appointments should circumstances require (for example: injury or illness of the therapist). Under these circumstances no payment will be due. The appointment in question may be rescheduled by mutual agreement. „Hypnose am Eichenwald“ is not responsible for any travel costs or cancellation fees incurred due to cancellation.

### **5. Limitations/Guarantees**

„Hypnose am Eichenwald“ reserves the right to decline working with a given client due to a lack of mutual confidence or necessary trust. If, in the course of a session, the necessary cooperation of the client is found to be insufficient or lacking, „Hypnose am Eichenwald“ reserves the right to terminate the session. „Hypnose am Eichenwald“ explicitly states that hypnosis is not a medical procedure. Hypnosis is not a substitute for medical or psychological/psychiatric treatment or diagnostics. By participating in a hypnosis session the client asserts that he/she is not suffering from an acute physical or mental illness. „Hypnose am Eichenwald“ offers no guarantee of success.

### **6. Confidentiality/Privacy Protection**

„Hypnose am Eichenwald“ treats all information and/or recordings from and about clients with the utmost discretion and confidentiality. No client information will be transferred to third parties without the consent of the client.

### **7. Place of Jurisdiction**

Place of jurisdiction is Augsburg.